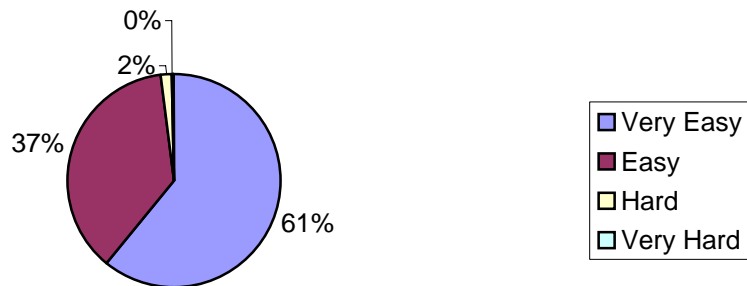


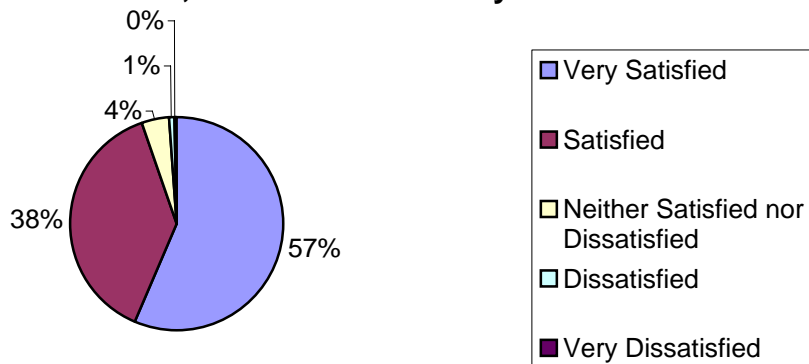
## I-CAN!™ E-File USER SURVEY DATA 2007/2008 Tax Year - Montana Data

After completing the I-CAN! E-File module, taxpayers were given the option to complete a survey to help us improve the program for next year and to better understand their needs. A total of 1,756 (56.8%) of Montana users completed this survey. The following are the results from the 2007/2008 tax year.

### Was I-CAN! E-File Easy to Use?

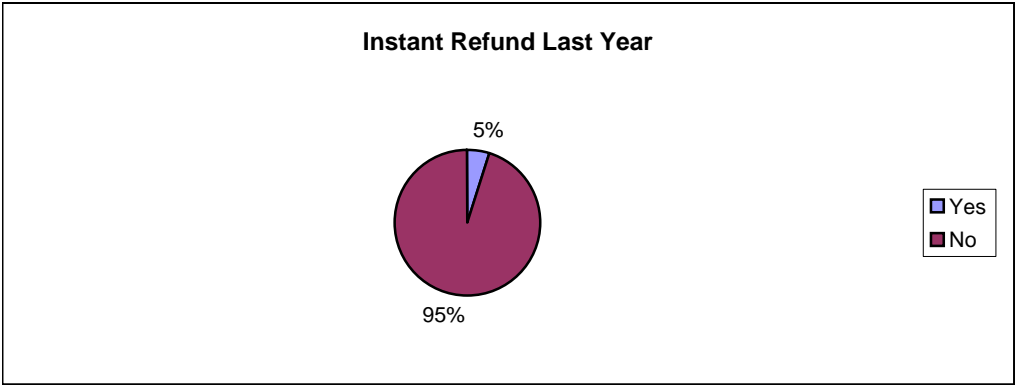
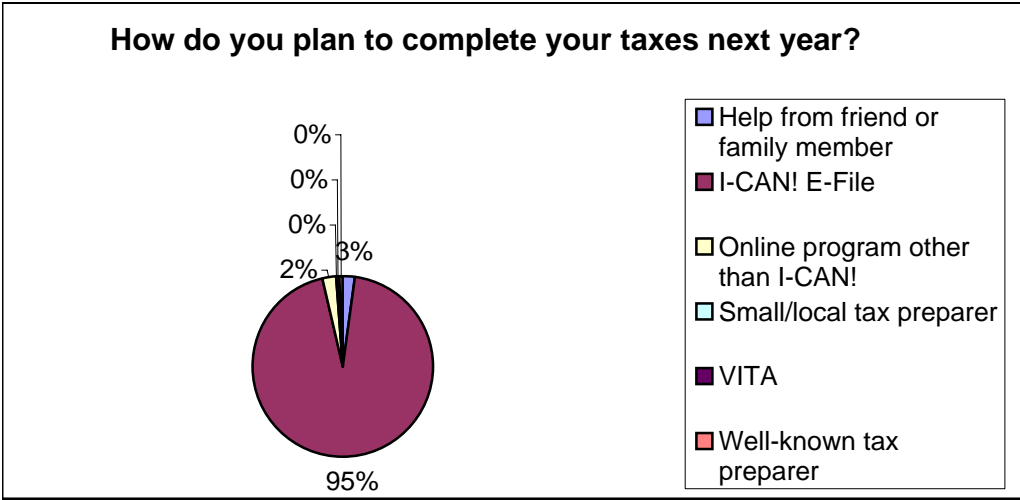
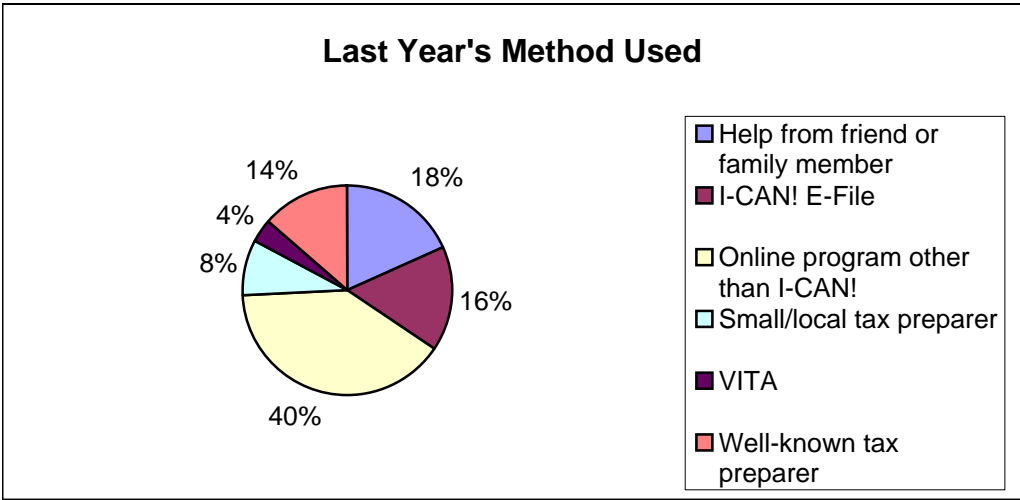


### Overall, how satisfied were you?



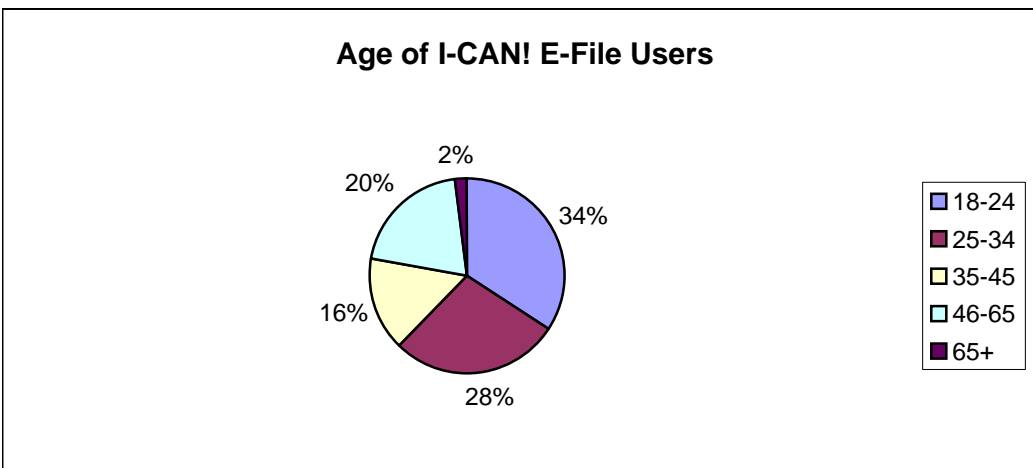
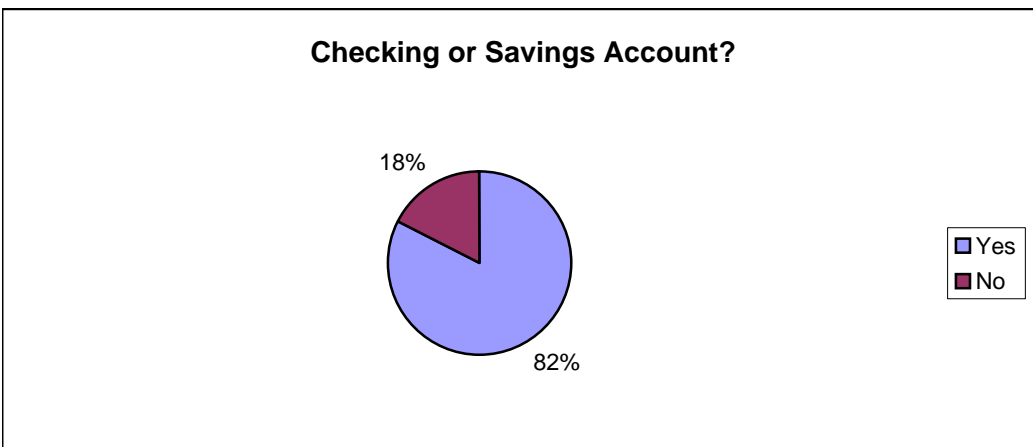
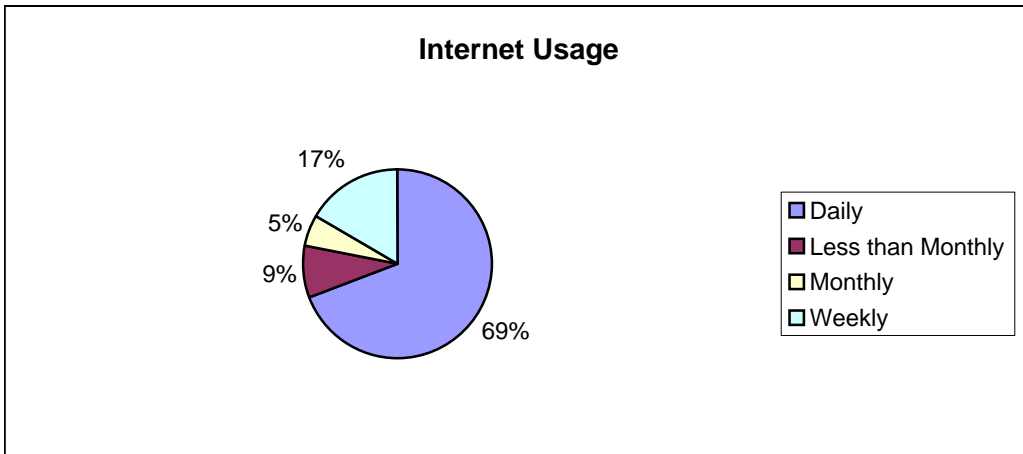
# I-CAN!™ E-File USER SURVEY DATA

## 2007/2008 Tax Year - Montana Data



# I-CAN!™ E-File USER SURVEY DATA

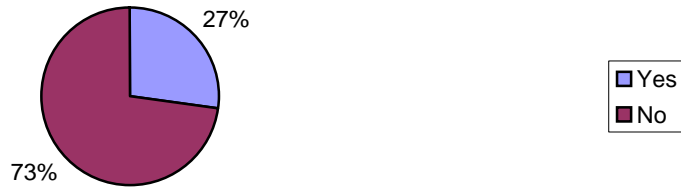
## 2007/2008 Tax Year - Montana Data



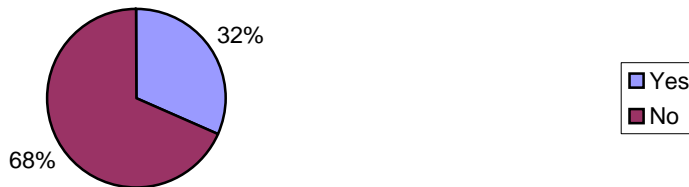
# I-CAN!™ E-File USER SURVEY DATA

## 2007/2008 Tax Year - Montana Data

Did you receive the EITC last year?



Did you receive the EITC this year?



How did you hear about I-CAN! E-File?

