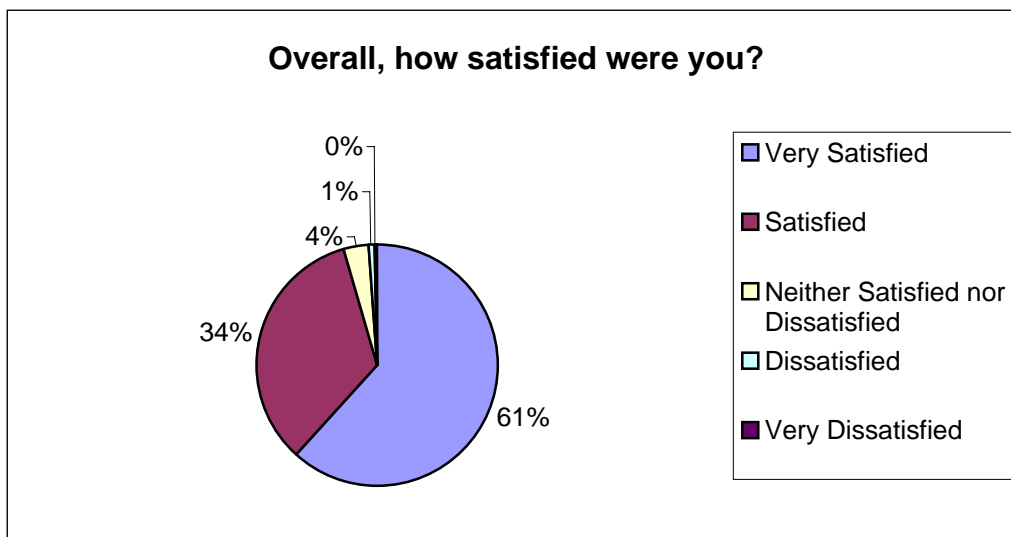
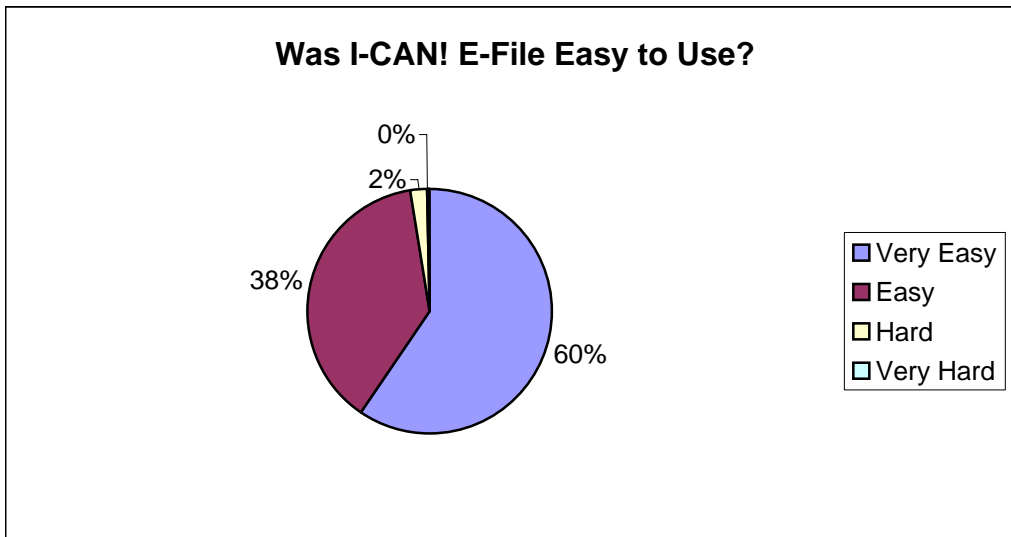


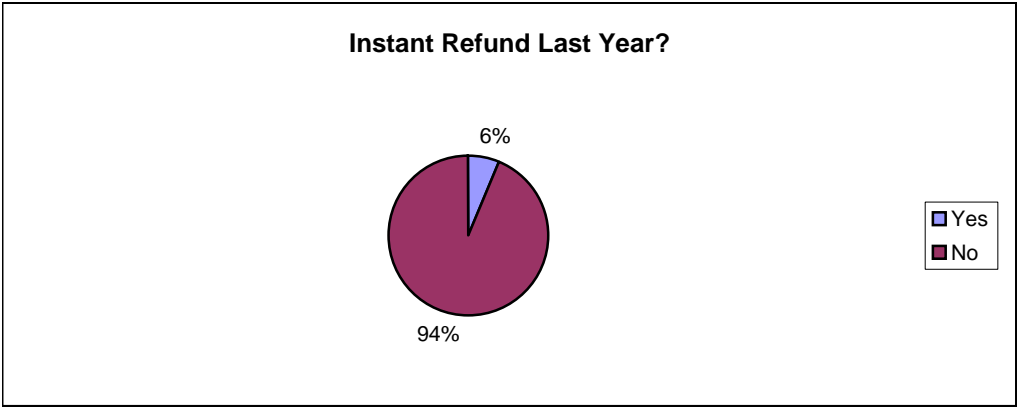
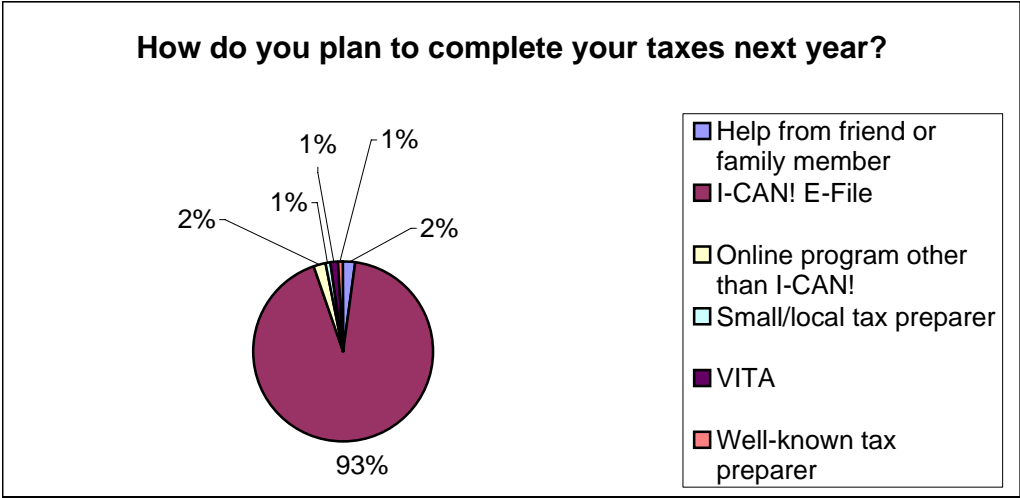
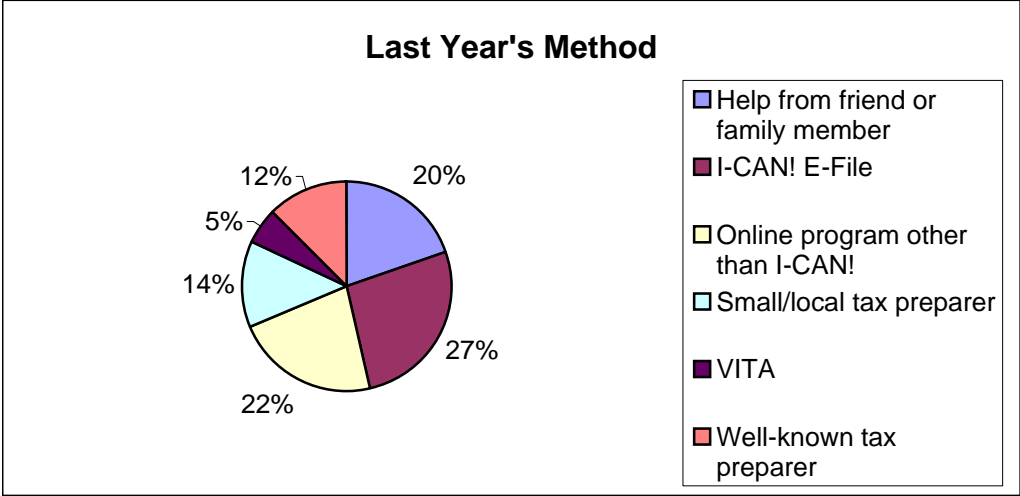
## I-CAN!™ E-File USER SURVEY DATA 2007/2008 Tax Year - California Data

After completing the I-CAN! E-File module, taxpayers were given the option to complete a survey to help us improve the program for next year and to better understand their needs. A total of 3,098 (31.8%) of California users completed this survey. The following are the results from the 2007/2008 tax year.



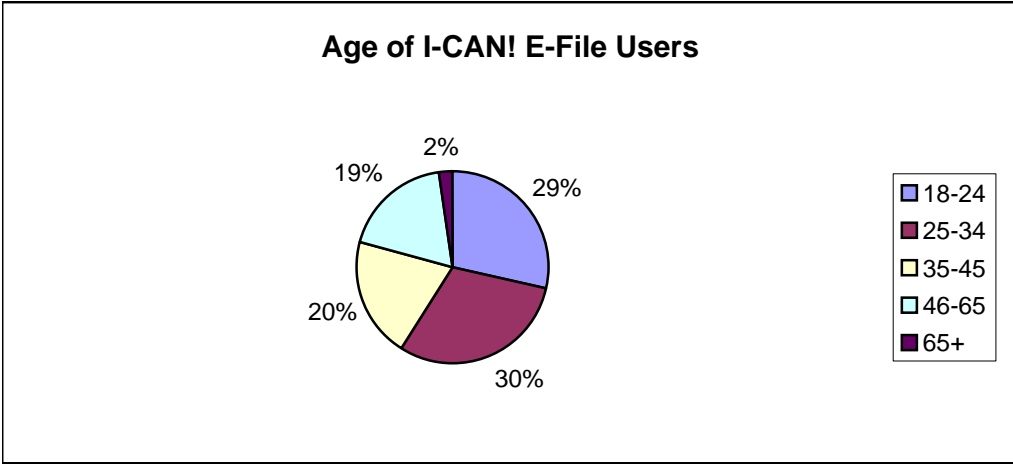
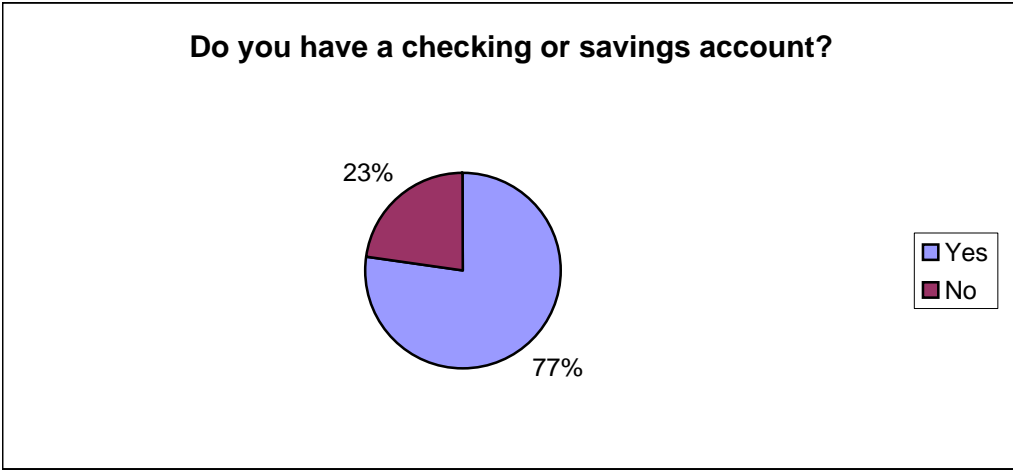
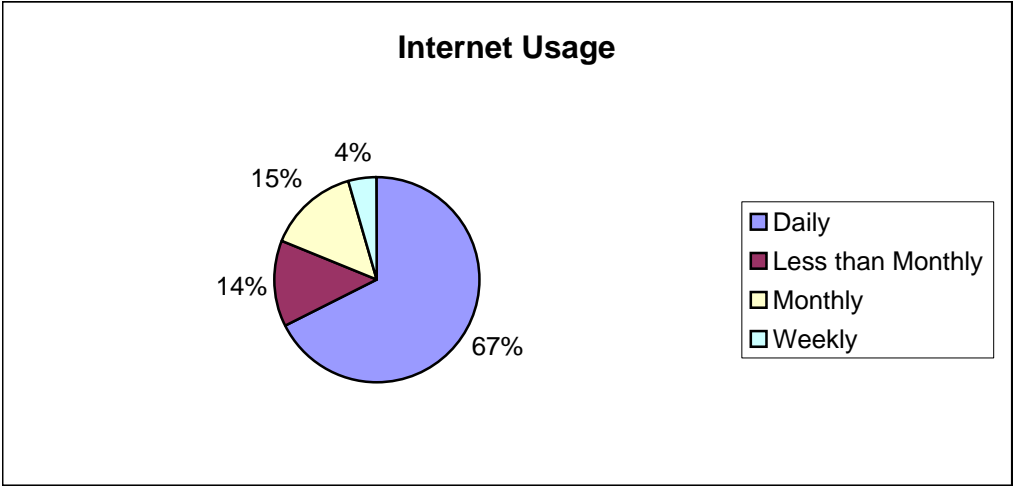
# I-CAN!™ E-File USER SURVEY DATA

## 2007/2008 Tax Year - California Data



# I-CAN!™ E-File USER SURVEY DATA

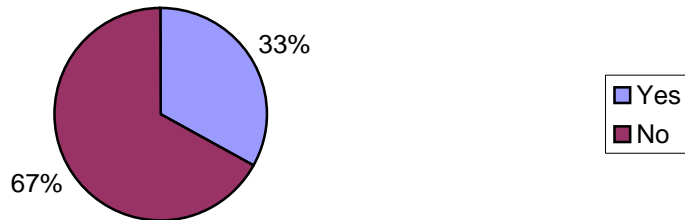
## 2007/2008 Tax Year - California Data



# I-CAN!™ E-File USER SURVEY DATA

## 2007/2008 Tax Year - California Data

Did you receive the EITC last year?



Did you receive the EITC this year?



How did you hear about I-CAN! E-File?

