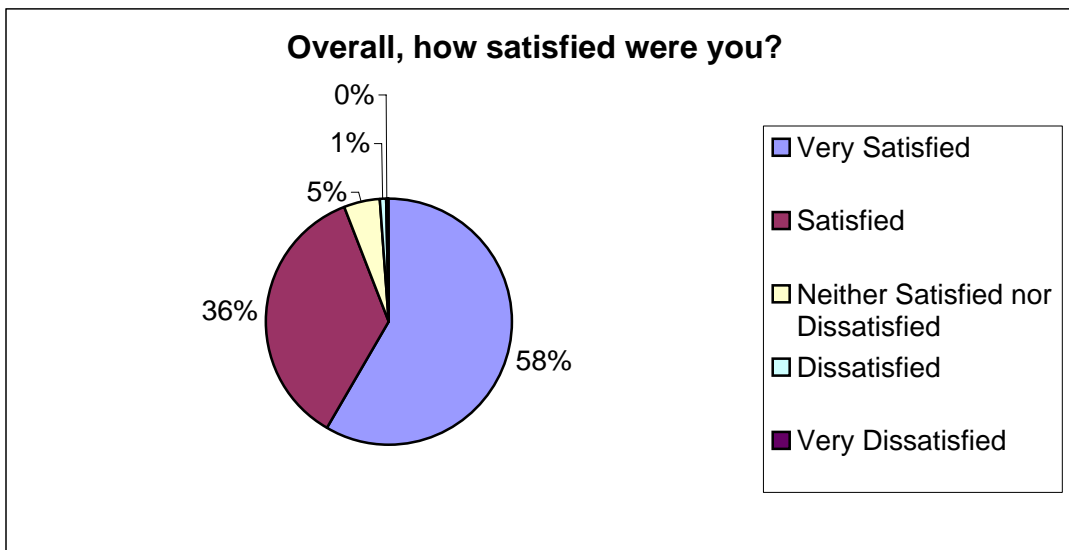
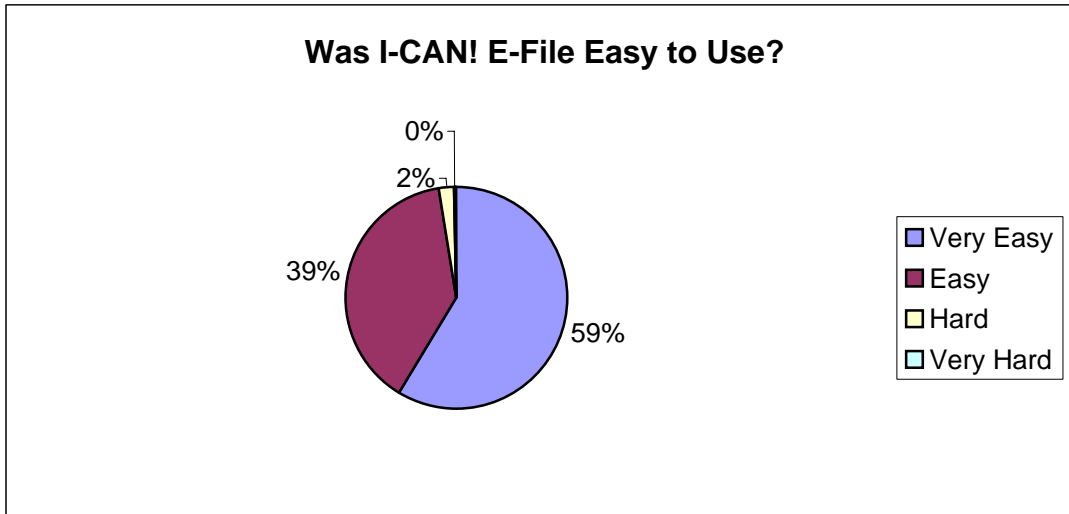


I-CAN!™ E-File USER SURVEY DATA 2007/2008 Tax Year

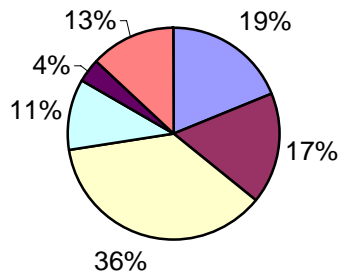
After completing the I-CAN! E-File module, taxpayers were given the option to complete a survey to help us improve the program for next year and to better understand their needs. The following are the results from the 2007/2008 tax year.



I-CAN!™ E-File USER SURVEY DATA

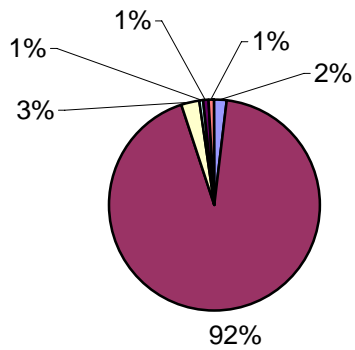
2007/2008 Tax Year

Last Year's Method Used



- Help from friend or family member
- I-CAN! E-File
- Online program other than I-CAN!
- Small/local tax preparer
- VITA
- Well-known tax preparer

How do you plan to complete your taxes next year?



- Help from friend or family member
- I-CAN! E-File
- Online program other than I-CAN!
- Small/local tax preparer
- VITA
- Well-known tax preparer

Instant Refund Last Year?

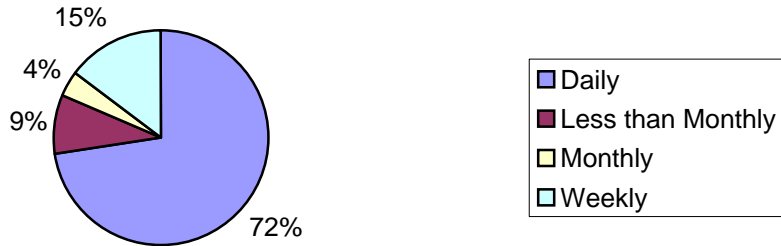


- Yes
- No

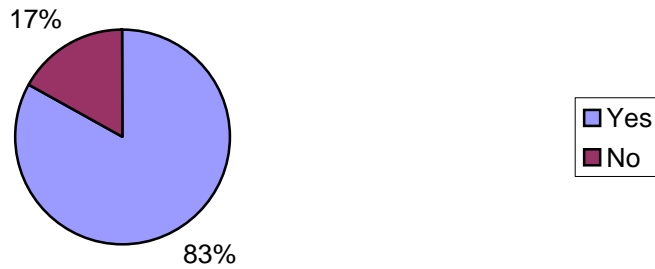
I-CAN!™ E-File USER SURVEY DATA

2007/2008 Tax Year

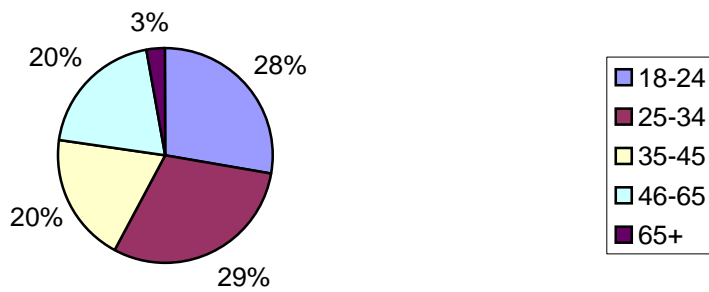
Internet Usage



Do you have a checking or savings account?



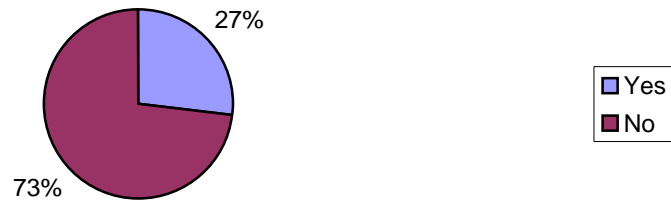
Age of I-CAN! E-File Users



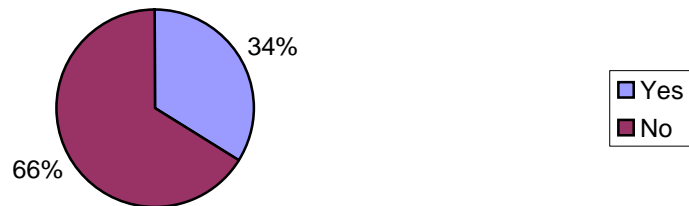
I-CAN!™ E-File USER SURVEY DATA

2007/2008 Tax Year

Did you receive the EITC last year?



Did you receive the EITC this year?



How did you hear about I-CAN! E-File?

